
Purpose

To ensure that the OSHC staff and programs meet the needs of the children and families.

Policy

Westgarth OSHC encourages all children and families to put forward their suggestions and discuss concerns they have in an open and constructive forum. All concerns from parents and children will be taken seriously and confidentiality will be adhered to.

Procedure

If you have any concerns regarding the service or the program, please follow the procedure below. All concerns will be taken very seriously.

1. Discuss the concern with the OSHC Nominated Supervisor in person or by phone (9482 3323) or email.
2. If you do not feel the concern is being addressed satisfactorily you may contact a representative from the OSHC subcommittee. See the notice board for names and numbers.

If you are still not satisfied you can contact the Principal or Assistant Principal of Westgarth Primary School on 9481 5577.

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